

For the **Vizagapatam Chamber of Commerce and Industry (VCCI)** website, you should create dedicated pages for each of the following. Below are sample URLs and policy content outlines that can be adapted by your web developer and legal advisor.

Suggested Website URLs

Requirement	Suggested URL
Website URL	https://www.vizagchamber.com
About Us URL	https://www.vizagchamber.com/about-us
Terms & Conditions URL	https://www.vizagchamber.com/terms-and-conditions
Products & Services URL	https://www.vizagchamber.com/services
Pricing URL	https://www.vizagchamber.com/pricing
Privacy Policy URL	https://www.vizagchamber.com/privacy-policy
Refund / Cancellation Policy URL	https://www.vizagchamber.com/refund-policy
Contact Us URL	https://www.vizagchamber.com/contact-us
Grievance Management Policy URL	https://www.vizagchamber.com/grievance-policy

ABOUT US

Vizagapatam Chamber of Commerce and Industry

The Visakhapatnam Chamber of Commerce and Industry (VCCI) is a non-profit business association dedicated to promoting trade, commerce, industry, entrepreneurship, and economic development in the Visakhapatnam region and surrounding areas.

VCCI serves as a platform for businesses, entrepreneurs, professionals, startups, and industry leaders to collaborate, network, exchange knowledge, and advocate for policies that support sustainable economic growth.

Objectives

- Promote trade and industry.
 - Represent member interests before government authorities.
 - Organize business meetings, seminars, workshops, and conferences.
 - Facilitate networking and business development opportunities.
 - Support entrepreneurship and skill development initiatives.
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TERMS & CONDITIONS

By accessing and using the VCCI website, users agree to:

1. Use the website for lawful purposes only.
2. Not misuse or attempt unauthorized access to the website.
3. Provide accurate information while registering for membership or events.
4. Respect intellectual property rights relating to website content.
5. Accept that VCCI may modify website content, services, or policies without prior notice.

VCCI shall not be liable for any indirect or consequential damages arising from website usage.

PRODUCTS & SERVICES

VCCI provides:

- Membership Services
 - Business Networking Events
 - Trade Delegations
 - Industry Seminars and Conferences
 - Government Liaison and Representation
 - Business Advisory Support
 - Training and Skill Development Programs
 - Certificate and Documentation Services (where applicable)
 - Sponsorship Opportunities
 - Industry Reports and Publications
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PRICING POLICY

Pricing for memberships, event registrations, sponsorship packages, training programs, and other services is displayed on the relevant sections of the website.

Prices are subject to revision by VCCI from time to time.

Applicable taxes, if any, will be charged as per prevailing laws.

PRIVACY POLICY

VCCI respects the privacy of visitors and members.

Information Collected

- Name

- Contact Number
- Email Address
- Organization Details
- Payment Information (processed through secure payment gateways)

Use of Information

Information may be used to:

- Process memberships and registrations.
- Communicate updates and event information.
- Improve services.
- Comply with legal requirements.

Data Protection

VCCI implements reasonable security measures to protect personal information.

Personal information will not be sold or shared with third parties except:

- When required by law.
- With authorized service providers necessary to deliver services.

REFUND / CANCELLATION POLICY

Membership Fees

Membership fees once paid are generally non-refundable.

Event Registrations

Cancellation requests received at least 7 days before the event may be eligible for partial or full refund subject to management approval.

No refund will be provided for cancellations made less than 7 days before the event.

Processing Time

Approved refunds will be processed within 7-15 working days through the original payment method.

CONTACT US

Vizagapatam Chamber of Commerce and Industry

Address:

Second Floor, Dutt Island Building, Visakhapatnam, Andhra Pradesh, India

Email: info@vizagchamber.com

Phone: +91-7093332606

Working Hours:

Monday to Saturday: 09:30 AM – 6:00 PM

GRIEVANCE MANAGEMENT POLICY

Purpose

VCCI is committed to addressing complaints and grievances in a fair, transparent, and timely manner.

Types of Grievances

- Membership-related issues
- Event registration concerns
- Payment disputes
- Service-related complaints
- Website-related issues

Submission of Grievances

Members or users may submit grievances through:

- Email
- Online contact form
- Written communication

Resolution Timeline

- Acknowledgement within 3 working days.
- Investigation and response within 15 working days.
- Escalation to senior management if unresolved.

Grievance Officer

Name: President Sri Sudarsan Swamy M
Vizagapatam Chamber of Commerce and Industry

Email: grievance@vizagchamber.com

Phone: +91- 7093332606